ABN·AMRO Private Banking

Shore Online Banking
Getting Started

March 2017

What do I require to get started on Shore?

▶ 1. **User ID and password**

▶ 2. **RSA SecurID token**

   ** Care required ** Upon receipt of your token, please call your relationship manager to request activation. Unless the token is activated you will be unable to sign in to Shore

   * If you have not received these items please contact your relationship manager for further assistance.

▶ 3. **Access to one of the following internet browsers**

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Getting started: Layers of Security explained

Background information

▸ To maximize your security Shore online banking is supported by two layers of security with different looks:

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RSA "token" screen

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Shore "password" screen

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▸ Before you can start using Shore to look up transactions or input transactions you will need to choose a PIN which will be used in conjunction with your RSA SecurID token and in addition to this you will need choose a new Shore password

▸ Follow the steps on pages 4 to 6 to complete the security set up processes

Getting Started Security layer 1:
Choosing and Confirming PIN (personalised identification number)

Follow these 4 steps to choose PIN and new Shore password

1. Go to website:
https://shore.abnamro.gg

2. Insert your User ID in:
User Name

3. Insert the token number (6 digit rolling number from RSA SecurID token)

4. Click log on

RSA SecurID

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Your Passcode is a combination of your PIN immediately followed by the 6 digit token number. There should be no gap between the PIN and token number.

** Care **
When logging in for the FIRST TIME you will be required to input the token number only.
You will then be prompted to create a PIN.
Thereafter, you will log in using both the PIN and token number.

Click here for login instructions

User name: [   ]

PIN and token number: [   ]

Log On

This computer system, including all related equipment, systems, networks and devices (specifically including Internet access), are provided only for authorized ABN AMRO (Channel Islands) Limited use only. This computer system may be monitored for all lawful purposes, including ensuring that its use is authorized, for management of the system, to facilitate protection against unauthorized access, and to verify security procedures, survivability and operational security. All information, including personal information, placed on or sent over this system may be monitored. Use of these computer systems, authorized or unauthorized, constitutes consent to monitoring of this system. Unauthorized use may subject you to criminal prosecution. Evidence of unauthorized use collected during monitoring may be used for administrative, civil, criminal or other action. This system is provided, monitored and protected by: ABN AMRO (Channel Islands) Limited, PO Box 253, Martello Court, St. Peter Port, Guernsey, Channel Islands

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Getting Started Security layer 1:
Choosing and Confirming PIN (personalised identification number)

Steps to choose PIN (5, 6 & 7)

**5. Choose PIN
and insert
(between 4 to 8 digits)**

**6. Confirm PIN
(repeat step 5)**

7. Click Log on

Steps to confirm PIN (8, 9, & 10)

8. Insert your User ID

**9. Insert your PIN
(as set up in steps 5 & 6)
immediately followed by
the 6 digit token number.
There should be no gap
between the PIN and
token number**

10. Click log on

Logging into Shore for the first time (Security layer 2 Choosing and confirming a new Shore password

Steps to choose new Password (11, 12 & 13)

11. Insert your User ID

12. Insert the password provided by ABN AMRO

13. Click enter

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In order to prevent possible fraudulent activity on your account(s), if you receive any requests from ABN AMRO (Channel Islands) Limited to provide information regarding your account, including logon details and passwords, please contact your Client Relationship Officer to confirm the authenticity of the request.

To enter please type your Login and Password and click Enter.

Login

Password

Enter

Steps to confirm new Password (14, 15, 16, 17 & 18)

Current Password

New Password

Repeat Password

Update   Clear

14. Re-insert the password provided by ABN AMRO

15. Choose and insert new password – see tips below

16. Re-insert new password

17. Click update

Tips on creating a new password
8 to 12 alpha numeric characters
1 lower case character
1 uppercase character
1 numeric character

ABN AMRO (Channel Islands) Limited Online Banking

In order to prevent possible fraudulent activity on your account(s), if you receive any requests from ABN AM... ...n regarding your account, including... ...ct your Client Relationshi... ...quest.

To enter ple... ...: Enter.

Message from webpage ×

⚠ Password Updated Successfully

OK

Password

Enter

18. Password updated Successfully – click ok

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You are now ready to log into Shore to view or input transactions

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To enter please type your Login and Password and click Enter.

Login

Password

Enter

19. Insert your User ID

20. Insert password as created in steps 16 &17

21. Click enter to log in

Getting started with Shore enquiries

To make enquiries click "select customer".

22. Click select customer

If an account number or reference number is underlined you can click on it to drill down further

23. Click account number

Tips and useful information

▶ **1**. What is a Passcode?

PIN and Token Number = Passcode

▶ **2**. Token Number

The token number refreshes every 60 seconds. For security reasons you are restricted from using the same token number twice. Should you need to repeat any step involving the token number, you should wait until the number has changed.

▶ **3**. Choosing a Shore Password

For security reasons your new password should consist of

8 to 12 alpha numeric characters

1 lower case character   For example:

1 uppercase character   Password1

1 numeric character

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