

Shore Online Banking Getting Started

March 2017

What do I require to get started on Shore?

▶ **1. User ID and password**

▶ **2. RSA SecurID token**

** Care required ** Upon receipt of your token, please call your relationship manager to request activation. Unless the token is activated you will be unable to sign in to Shore



* If you have not received these items please contact your relationship manager for further assistance.

▶ **3. Access to one of the following internet browsers**



Getting started: Layers of Security explained

Background information

- ▶ To maximize your security Shore online banking is supported by two layers of security with different looks:

RSA “token” screen

The screenshot shows the RSA SecurID login interface. At the top, it says 'ABN-AMRO Private Banking' and 'RSA SecurID'. Below this, there is a message: 'Your Passcode is a combination of your PIN immediately followed by the 6 digit token number. There should be no gap between the PIN and token number.' This is followed by instructions: '** Care ** When logging in for the FIRST TIME you will be required to input the token number only. You will then be prompted to create a PIN. Thereafter, you will log in using both the PIN and token number.' There is a link for 'Click here for login instructions'. Below that are two input fields: 'User name:' and 'PIN and token number:'. A 'Log On' button is positioned below the second field. At the bottom, there is a small disclaimer about system monitoring and security.

Shore “password” screen

The screenshot shows the Shore 'password' screen. The title is 'ABN AMRO (Channel Islands) Limited Online Banking'. Below the title, there is a warning: 'In order to prevent possible fraudulent activity on your account(s), if you receive any requests from ABN AMRO (Channel Islands) Limited to provide information regarding your account, including logon details and passwords, please contact your Client Relationship Officer to confirm the authenticity of the request.' Below this, it says 'To enter please type your Login and Password and click Enter.' At the bottom, there is a small inset showing a login form with 'Login' and 'Password' fields and an 'Enter' button.

- ▶ Before you can start using Shore to look up transactions or input transactions you will need to choose a PIN which will be used in conjunction with your RSA SecurID token and in addition to this you will need choose a new Shore password
- ▶ Follow the steps on pages 4 to 6 to complete the security set up processes

Getting Started Security layer 1: Choosing and Confirming PIN (personalised identification number)

Follow these 4 steps to choose PIN and new Shore password

1. Go to website:
<https://shore.abnamro.gg>

2. Insert your User ID in:
User Name

3. Insert the token
number (6 digit rolling
number from RSA
SecurID token)

4. Click log on



RSA SecurID

ABN-AMRO Private Banking

Your Passcode is a combination of your PIN immediately followed by the 6 digit token number. There should be no gap between the PIN and token number.

**** Care ****

When logging in for the FIRST TIME you will be required to input the token number only.
You will then be prompted to create a PIN.
Thereafter, you will log in using both the PIN and token number.

[Click here for login instructions](#)

User name:

PIN and token number:

Log On

This computer system, including all related equipment, systems, networks and devices (specifically including Internet access), are provided only for authorized ABN AMRO (Channel Islands) Limited use only. This computer system may be monitored for all lawful purposes, including ensuring that its use is authorized, for management of the system, to facilitate protection against unauthorized access, and to verify security procedures, survivability and operational security. All information, including personal information, placed on or sent over this system may be monitored. Use of these computer systems, authorized or unauthorized, constitutes consent to monitoring of this system. Unauthorized use may subject you to criminal prosecution. Evidence of unauthorized use collected during monitoring may be used for administrative, civil, criminal or other action. This system is provided, monitored and protected by: ABN AMRO (Channel Islands) Limited, PO Box 253, Martello Court, St. Peter Port, Guernsey, Channel Islands

Getting Started Security layer 1: Choosing and Confirming PIN (personalised identification number)

Steps to choose PIN (5, 6 & 7)

5. Choose PIN and insert (between 4 to 8 digits)

6. Confirm PIN (repeat step 5)

7. Click Log on

RSA SecurID

ABN-AMRO Private Banking

PINs must contain 4 to 8 digits.

Enter your new PIN, then click Log On.

New PIN:

Confirm New PIN:

Log On Cancel

This computer system, including all related equipment, systems, networks and devices (specifically including Internet access), are provided only for authorized ABN AMRO (Channel Islands) Limited use only. This computer system may be monitored for all lawful purposes, including ensuring that its use is authorized, for management of the system, to facilitate protection against unauthorized access, and to verify security procedures, survivability and operational security. All information, including personal information, placed on or sent over this system may be monitored. Use of these computer systems, authorized or unauthorized, constitutes consent to monitoring of this system. Unauthorized use may subject you to criminal prosecution. Evidence of unauthorized use collected during monitoring may be used for administrative, civil, criminal or other action. This system is provided, monitored and protected by: ABN AMRO (Channel Islands) Limited, PO Box 253, Martello Court, St. Peter Port, Guernsey, Channel Islands

Steps to confirm PIN (8, 9, & 10)

8. Insert your User ID

9. Insert your PIN (as set up in steps 5 & 6) immediately followed by the 6 digit token number. There should be no gap between the PIN and token number

10. Click log on



RSA SecurID

ABN-AMRO Private Banking

105: New PIN accepted. You must authenticate using your new PIN. Wait for the number to change on your token and then enter it in the space provided.

Enter your SecurID user name and passcode.
You will need to enter your user name in the user name text box. Your passcode will be a combination of a PIN and a one-time password (OTP).

User name:

Passcode:

Log On

This computer system, including all related equipment, systems, networks and devices (specifically including Internet access), are provided only for authorized ABN AMRO (Channel Islands) Limited use only. This computer system may be monitored for all lawful purposes, including ensuring that its use is authorized, for management of the system, to facilitate protection against unauthorized access, and to verify security procedures, survivability and operational security. All information, including personal information, placed on or sent over this system may be monitored. Use of these computer systems, authorized or unauthorized, constitutes consent to monitoring of this system. Unauthorized use may subject you to criminal prosecution. Evidence of unauthorized use collected during monitoring may be used for administrative, civil, criminal or other action. This system is provided, monitored and protected by: ABN AMRO (Channel Islands) Limited, PO Box 253, Martello Court, St. Peter Port, Guernsey, Channel Islands

Logging into Shore for the first time (Security layer 2) Choosing and confirming a new Shore password

Steps to choose new Password (11, 12 & 13)

11. Insert your User ID

12. Insert the password provided by ABN AMRO

13. Click enter

ABN AMRO (Channel Islands) Limited Online Banking

In order to prevent possible fraudulent activity on your account(s), if you receive any requests from ABN AMRO (Channel Islands) Limited to provide information regarding your account, including logon details and passwords, please contact your Client Relationship Officer to confirm the authenticity of the request.

To enter please type your Login and Password and click Enter.

Steps to confirm new Password (14, 15, 16, 17 & 18)

14. Re-insert the password provided by ABN AMRO

15. Choose and insert new password – see tips below

16. Re-insert new password

17. Click update

Tips on creating a new password
 8 to 12 alpha numeric characters
 1 lower case character
 1 uppercase character
 1 numeric character

ABN AMRO (Channel Islands) Limited Online Banking

In order to prevent possible fraudulent activity on your account(s), if you receive any requests from ABN AMRO (Channel Islands) Limited to provide information regarding your account, including logon details and passwords, please contact your Client Relationship Officer to confirm the authenticity of the request.

To enter please type your Login and Password and click Enter.

18. Password updated Successfully – click ok

You are now ready to log into Shore to view or input transactions

ABN AMRO (Channel Islands) Limited Online Banking

In order to prevent possible fraudulent activity on your account(s), if you receive any requests from ABN AMRO (Channel Islands) Limited to provide information regarding your account, including logon details and passwords, please contact your Client Relationship Officer to confirm the authenticity of the request.

To enter please type your Login and Password and click Enter.



Login

Password

Enter

19. Insert your User ID

20. Insert password as
created in steps 16 &17

21. Click enter to log in

Getting started with Shore enquiries

To make enquiries click “select customer”.

22. Click select customer

If an account number or reference number is underlined you can click on it to drill down further

23. Click account number

Customer Number	Short Name	Name
<u>10503000</u>	SHORT NAME CUSTOMER 10503000	NAME F CUSTOMER 10503000
<u>10503111</u>	SHORT NAME CUSTOMER 10503111	NAME F CUSTOMER 10503111
<u>10503002</u>	SHORT NAME CUSTOMER 10503002	NAME F CUSTOMER 10503002
<u>10503020</u>	SHORT NAME CUSTOMER 10503020	NAME F CUSTOMER 10503020
<u>10503023</u>	SHORT NAME CUSTOMER 10503023	NAME F CUSTOMER 10503023
<u>10503025</u>	SHORT NAME CUSTOMER 10503025	NAME F CUSTOMER 10503025
<u>10503026</u>	SHORT NAME CUSTOMER 10503026	NAME F CUSTOMER 10503026
<u>10503029</u>	SHORT NAME CUSTOMER 10503029	NAME F CUSTOMER 10503029
<u>10503037</u>	SHORT NAME CUSTOMER 10503037	NAME F CUSTOMER 10503037
<u>10503081</u>	SHORT NAME CUSTOMER 10503081	NAME F CUSTOMER 10503081
<u>10503082</u>	SHORT NAME CUSTOMER 10503082	NAME F CUSTOMER 10503082
<u>10503083</u>	SHORT NAME CUSTOMER 10503083	NAME F CUSTOMER 10503083
<u>10503092</u>	SHORT NAME CUSTOMER 10503092	NAME F CUSTOMER 10503092
<u>10503096</u>	SHORT NAME CUSTOMER 10503096	NAME F CUSTOMER 10503096
<u>10503098</u>	SHORT NAME CUSTOMER 10503098	NAME F CUSTOMER 10503098
<u>10503124</u>	SHORT NAME CUSTOMER 10503124	NAME F CUSTOMER 10503124
<u>10503126</u>	SHORT NAME CUSTOMER 10503126	NAME F CUSTOMER 10503126
<u>10503187</u>	SHORT NAME CUSTOMER 10503187	NAME F CUSTOMER 10503187
<u>10503110</u>	SHORT NAME CUSTOMER 10503110	NAME F CUSTOMER 10503110
<u>10503247</u>	SHORT NAME CUSTOMER 10503247	NAME F CUSTOMER 10503247
<u>10503112</u>	SHORT NAME CUSTOMER 10503112	NAME F CUSTOMER 10503112

Tips and useful information

▶ 1. What is a Passcode?

PIN and Token Number = Passcode



▶ 2. Token Number

The token number refreshes every 60 seconds. For security reasons you are restricted from using the same token number twice. Should you need to repeat any step involving the token number, you should wait until the number has changed.

▶ 3. Choosing a Shore Password

For security reasons your new password should consist of

8 to 12 alpha numeric characters
1 lower case character
1 uppercase character
1 numeric character

For example:
Password1