

FY 2012  
Career Development Course (CDC)  
Student Satisfaction Survey

(Respondents: 1 Oct 2011 – 25 Oct 2012)

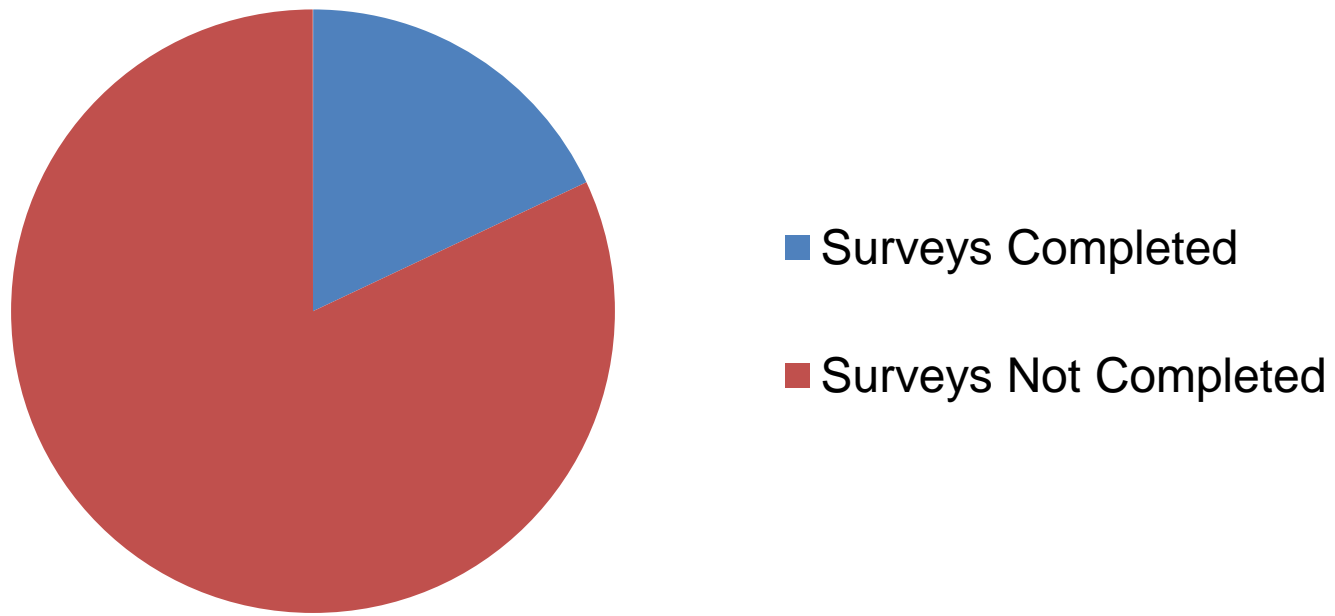
Aggregate Report (All CDC Courses)  
Generated 25 October 2012

# Survey Information

- Total number of respondents is 10,102 (for inclusive dates of 10/1/2011 thru 10/25/2012).
- Only COMPLETED surveys are included in this report; no partially completed surveys are included.
- Because this survey employs BRANCHING, some survey questions are NOT presented to all participants; these items will have N = less than 100% of the total population.
- Course-specific survey reports (i.e., 3D051, 2AX7X, etc.) are available upon request.
- Text/paragraph responses to select survey questions are available to Career Field Managers and CDC writers upon request.
- For additional CDC survey support, contact Mr. Doug McCarty at [AFCDA.CDCSurveys@US.AF.MIL](mailto:AFCDA.CDCSurveys@US.AF.MIL) or DSN 596-3622.

# Survey Response Rate

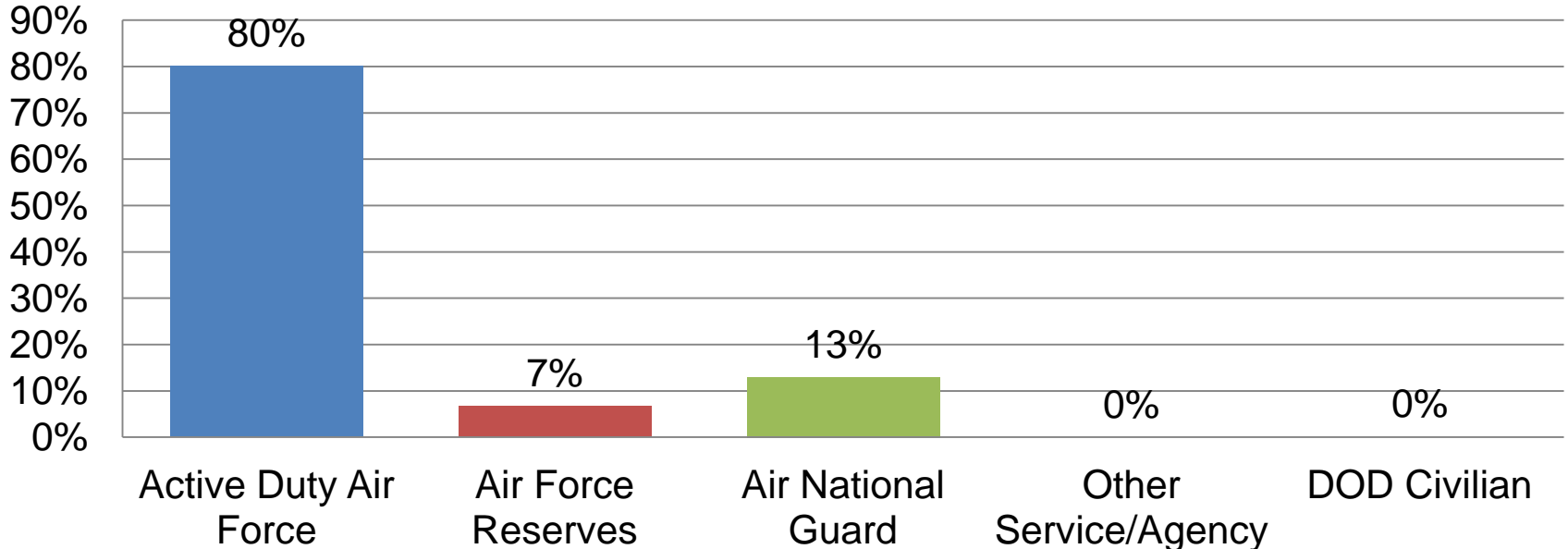
Survey Invitations Sent	56,157
Surveys Completed	10,102
<b>Response Rate</b>	<b>18.0%</b>



# Military Affiliation

Response Rate: 100% (N=10102) Question Type: Choose one

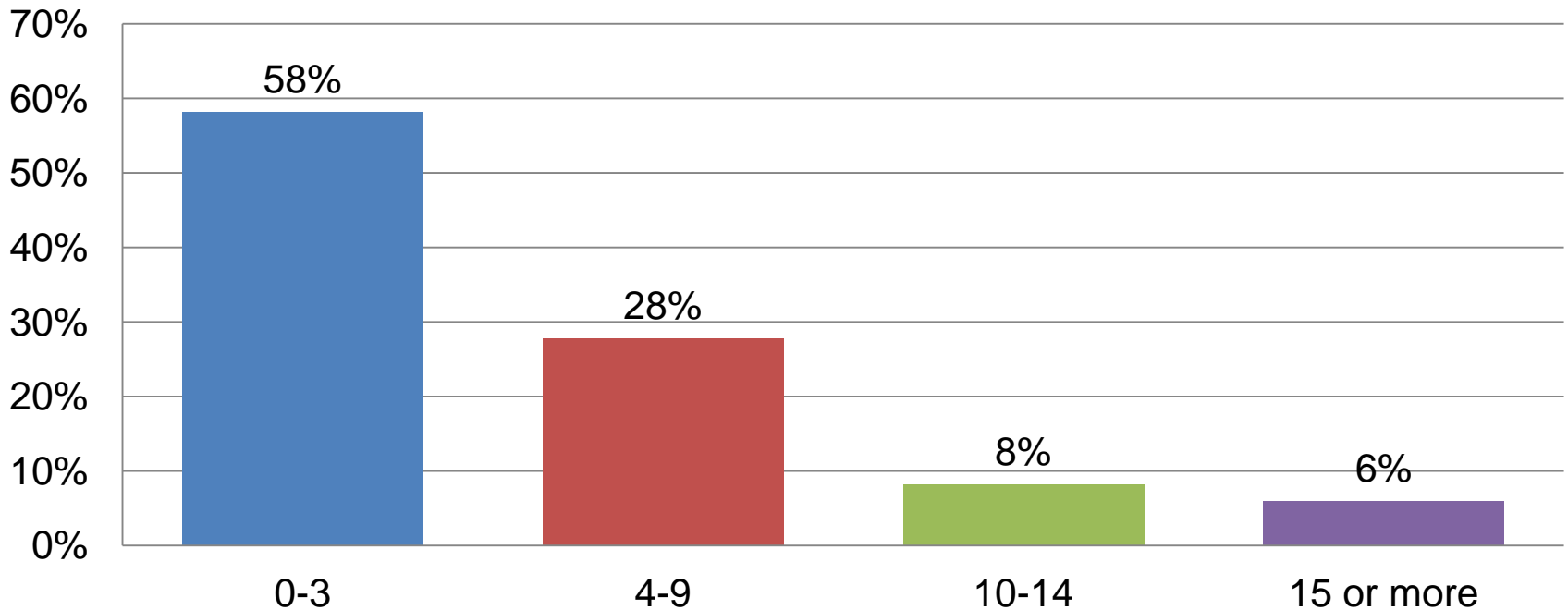
Active Duty Air Force	8093	80%
Air Force Reserves	678	7%
Air National Guard	1315	13%
Other Service/Agency	2	0%
DOD Civilian	14	0%
<b>Total Responses</b>	<b>10102</b>	



# Years of Service

Response Rate: 100% (N=10102) Question Type: Choose one

0-3	5873	58%
4-9	2802	28%
10-14	825	8%
15 or more	602	6%
<b>Total Responses</b>	<b>10102</b>	



# Major Command

Response Rate: 100% (N=10102) Question Type: Choose one

Air Combat Command (ACC)	<b>2508</b>	<b>25%</b>
Air Education and Training Command (AETC)	<b>632</b>	<b>6%</b>
Air Force Global Strike Command (AFGSC)	<b>507</b>	<b>5%</b>
Air Force Materiel Command (AFMC)	<b>516</b>	<b>5%</b>
Air Force Reserve Command (AFRC)	<b>514</b>	<b>5%</b>
Air Force Space Command (AFSPC)	<b>420</b>	<b>4%</b>
Air Force Special Operations Command (AFSOC)	<b>359</b>	<b>4%</b>
Air Mobility Command (AMC)	<b>1640</b>	<b>16%</b>
Air National Guard (ANG)	<b>799</b>	<b>8%</b>
Office of the Secretary of Defense (OSD)	<b>4</b>	<b>0%</b>
Pacific Air Forces (PACAF)	<b>885</b>	<b>9%</b>
The Joint Staff (JS)	<b>8</b>	<b>0%</b>
United States Air Forces in Europe (USAFE)	<b>741</b>	<b>7%</b>

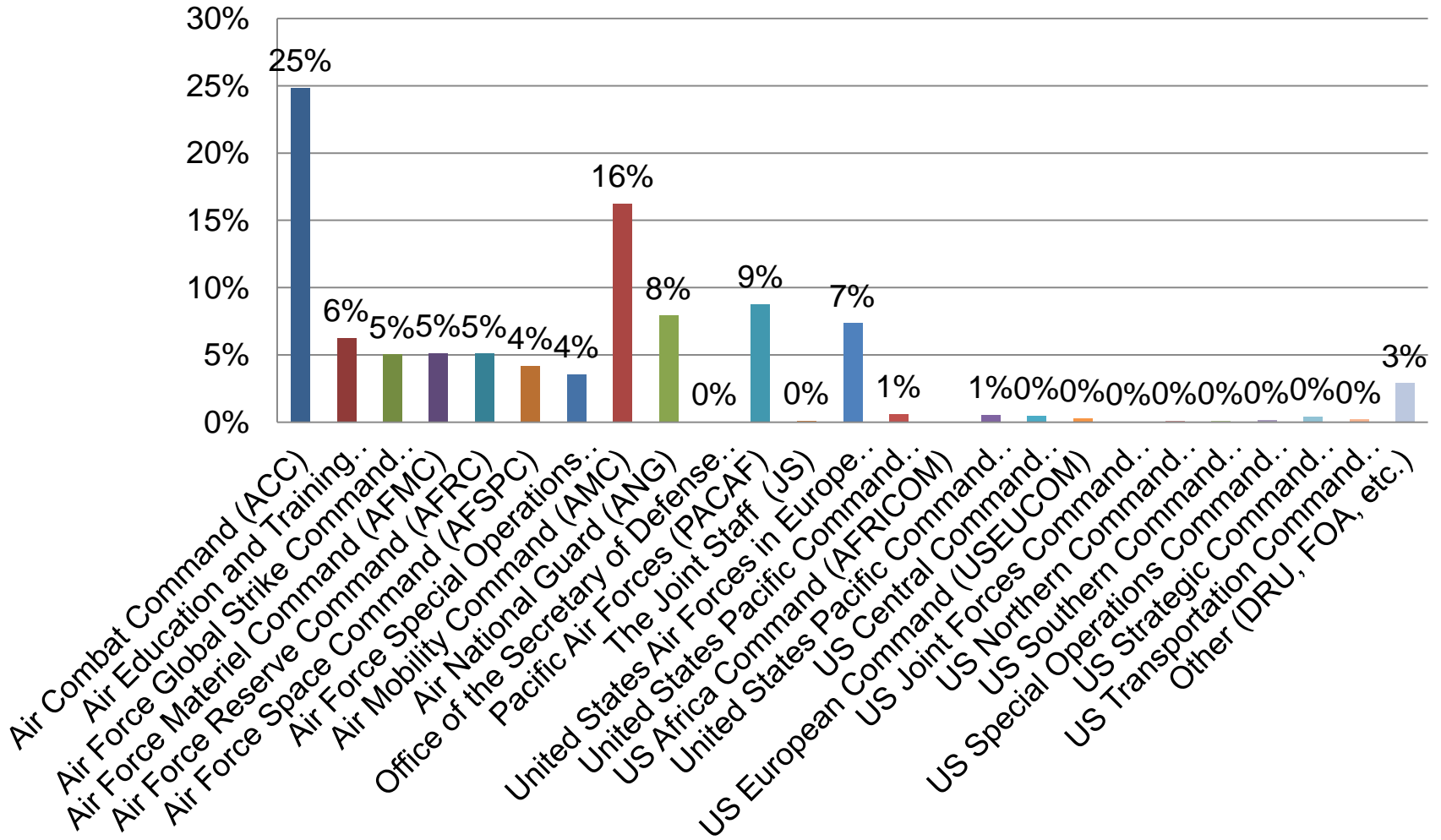
# Major Command (cont.)

Response Rate: 100% (N=10102) Question Type: Choose one

United States Pacific Command (USPACOM)	60	1%
US Africa Command (AFRICOM)	0	0%
United States Pacific Command (USPACOM)	52	1%
US Central Command (USCENTCOM)	47	0%
US European Command (USEUCOM)	27	0%
US Joint Forces Command (USJFCOM)	3	0%
US Northern Command (USNORTHCOM)	8	0%
US Southern Command (USSOUTHCOM)	8	0%
US Special Operations Command (USSOCOM)	14	0%
US Strategic Command (USSTRATCOM)	40	0%
US Transportation Command (USTRASCOM)	18	0%
Other (DRU, FOA, etc.)	292	3%
<b>Total Responses</b>	<b>10102</b>	

# Major Command

Response Rate: 100% (N=10102) Question Type: Choose one

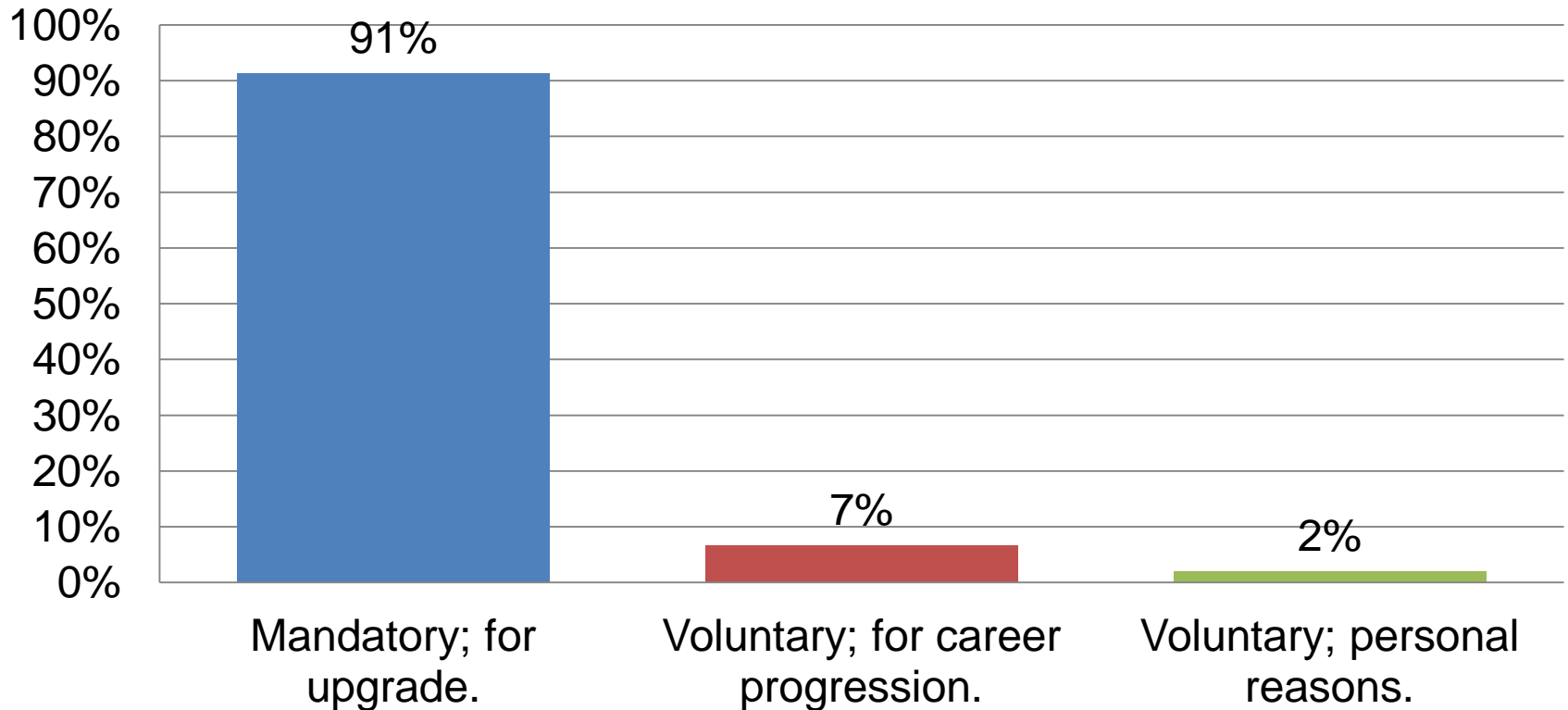




# Reason for enrolling in this course

Response Rate: 100% (N=10102) Question Type: Choose one

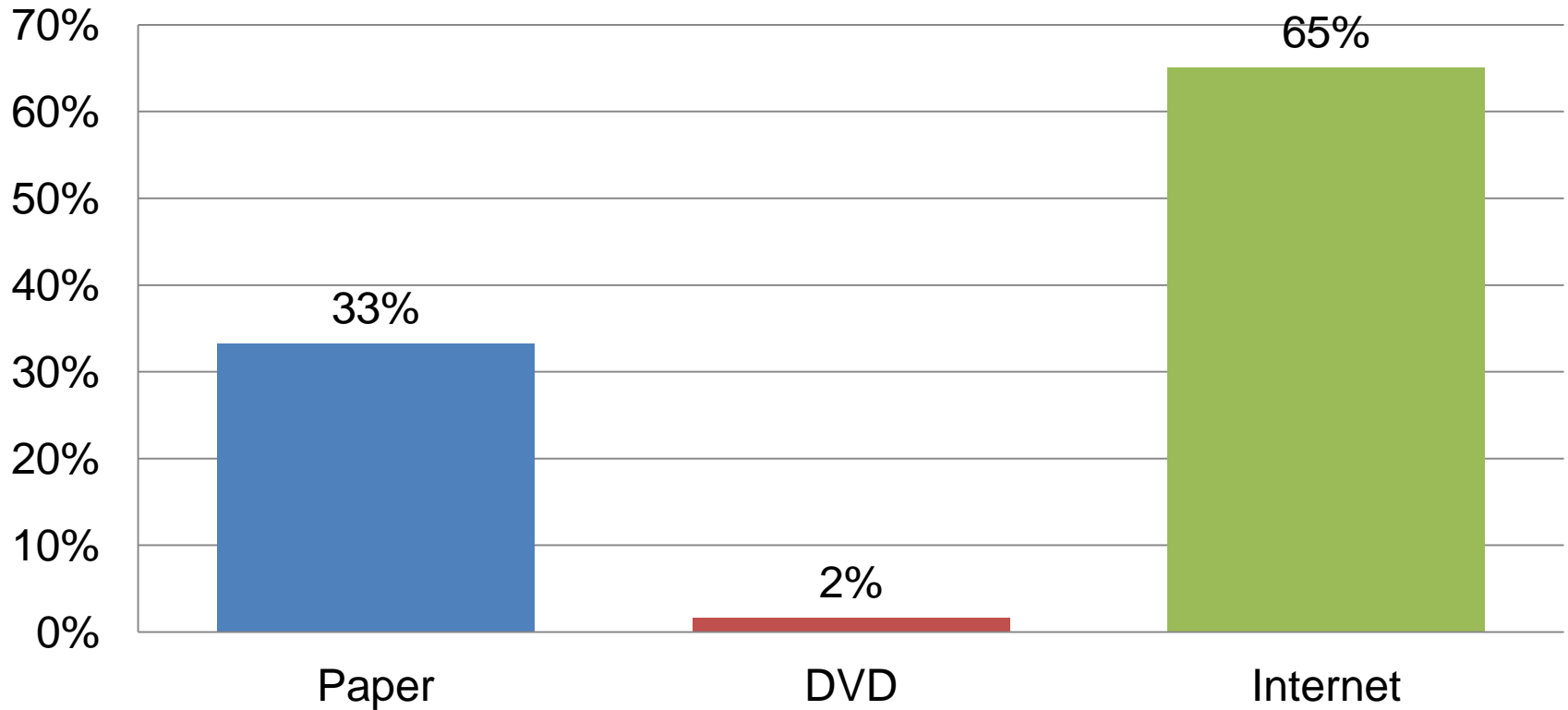
Mandatory; for upgrade.	9220	91%
Voluntary; for career progression.	674	7%
Voluntary; personal reasons.	208	2%
<b>Total Responses</b>	<b>10102</b>	



# How was your course delivered?

Response Rate: 100% (N=10102) Question Type: Choose one

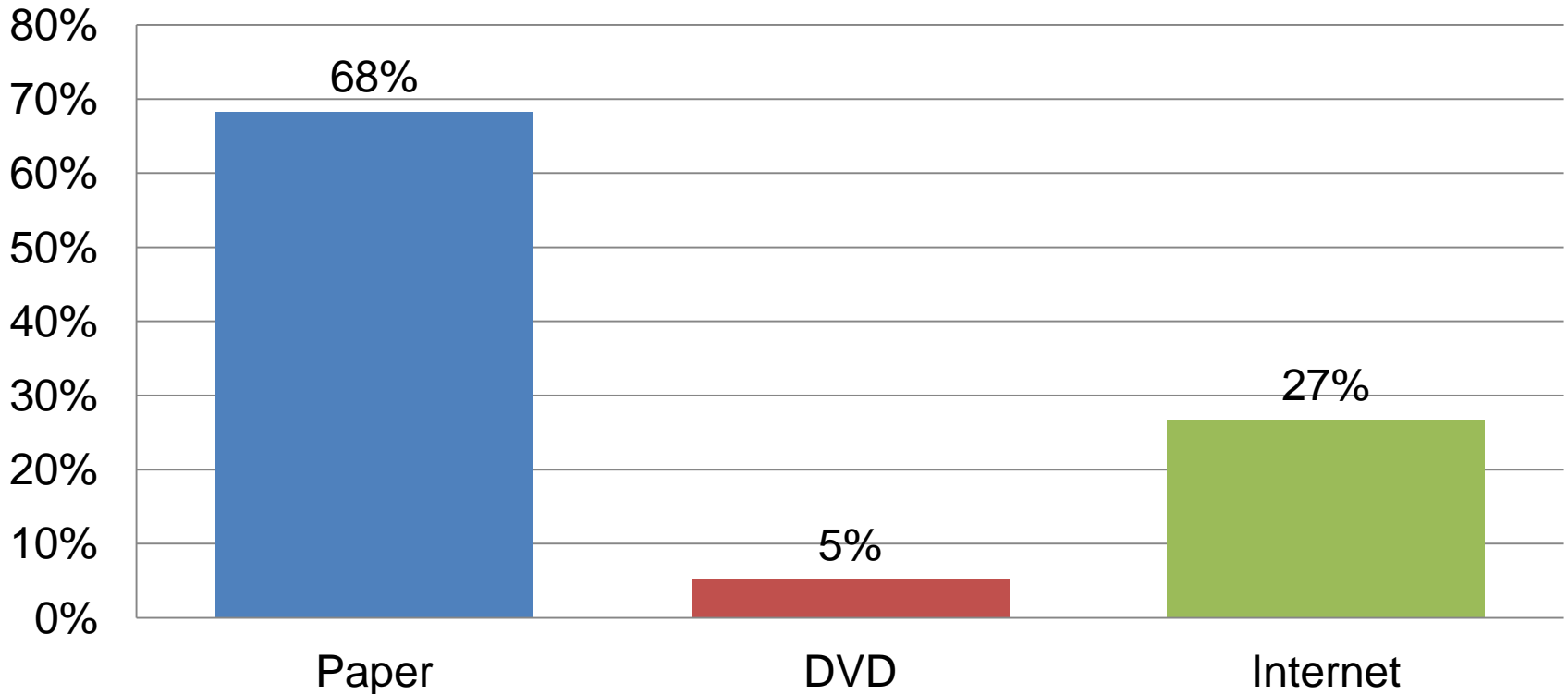
Paper	3362	33%
DVD	166	2%
Internet	6574	65%
<b>Total Responses</b>	<b>10102</b>	



# How would you have preferred to complete your course?

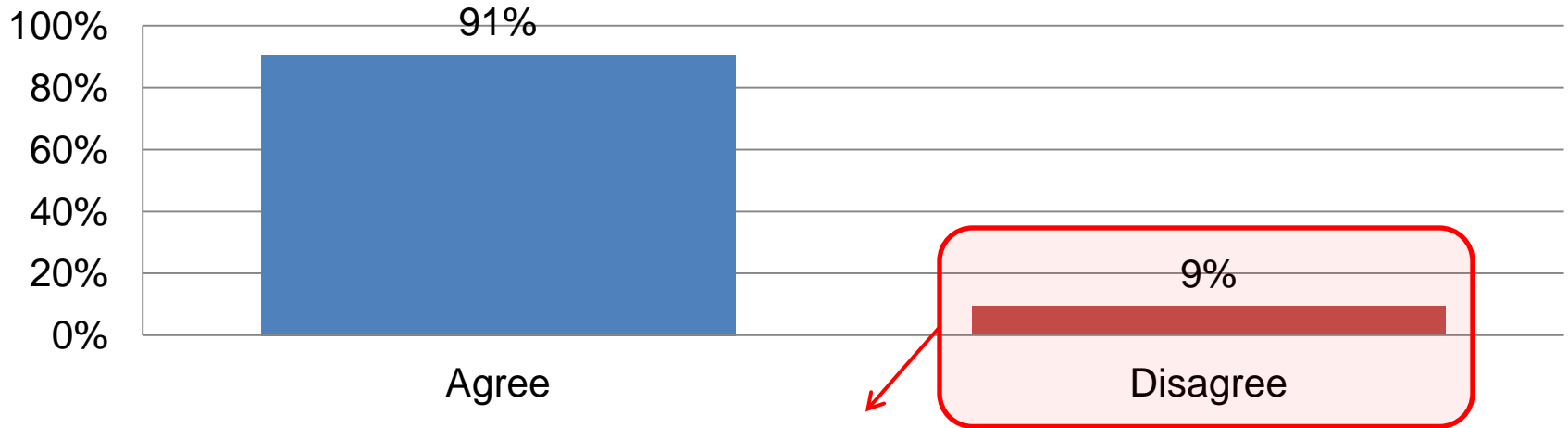
Response Rate: 100% (N=10102) Question Type: Choose one

Paper	6869	68%
DVD	505	5%
Internet	2728	27%
<b>Total Responses</b>	<b>10102</b>	



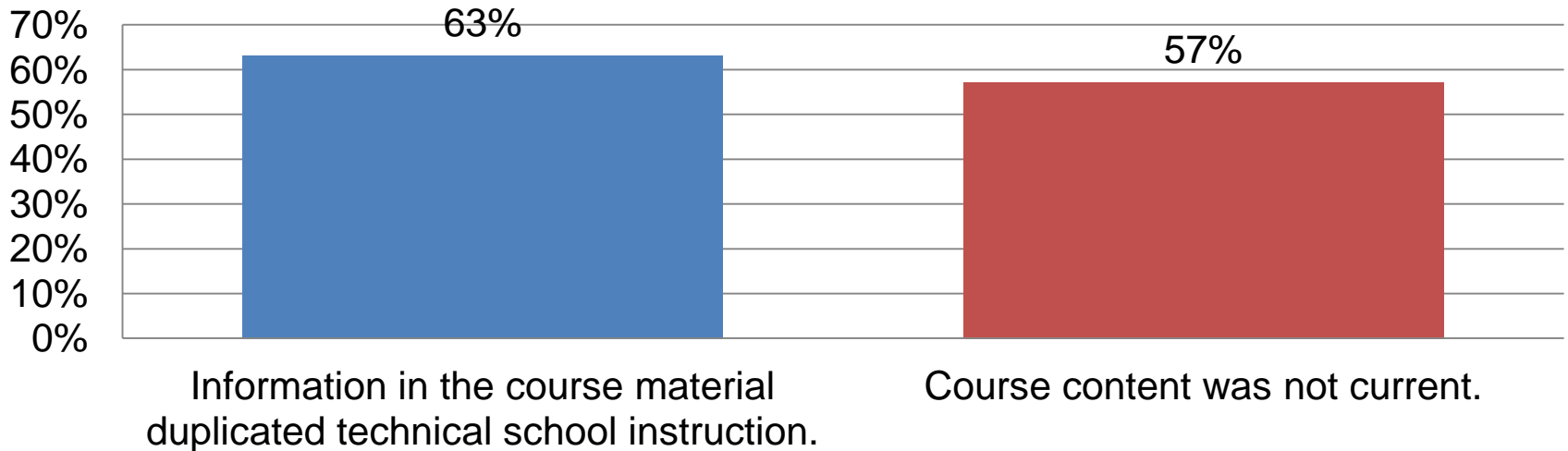
# The course satisfied my learning objectives.

Response Rate: 100% (N=10102) Question Type: Choose one



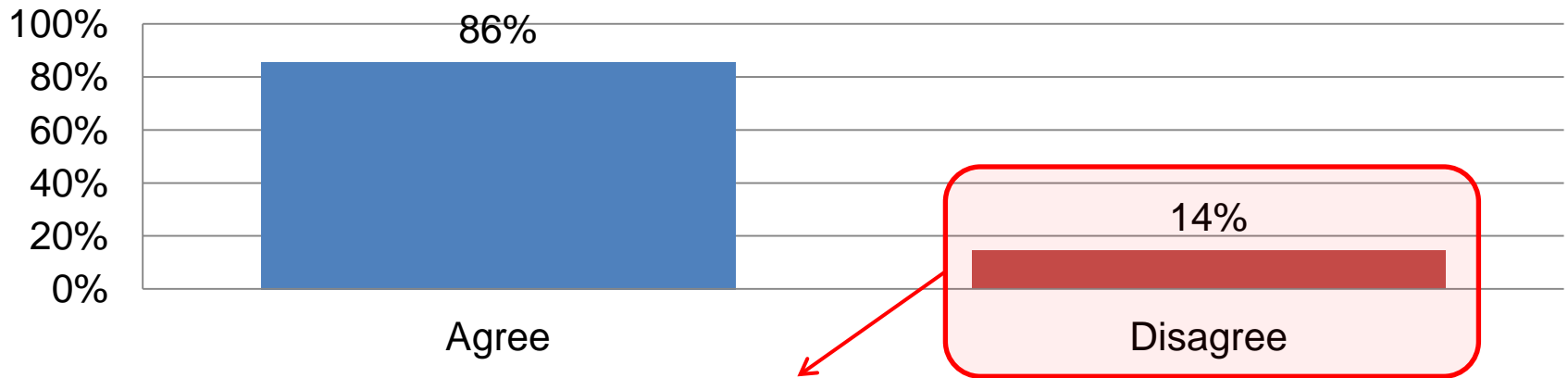
## If you disagree, choose all that would apply.

Response Rate: 9% (N=944) Question Type: Choose many



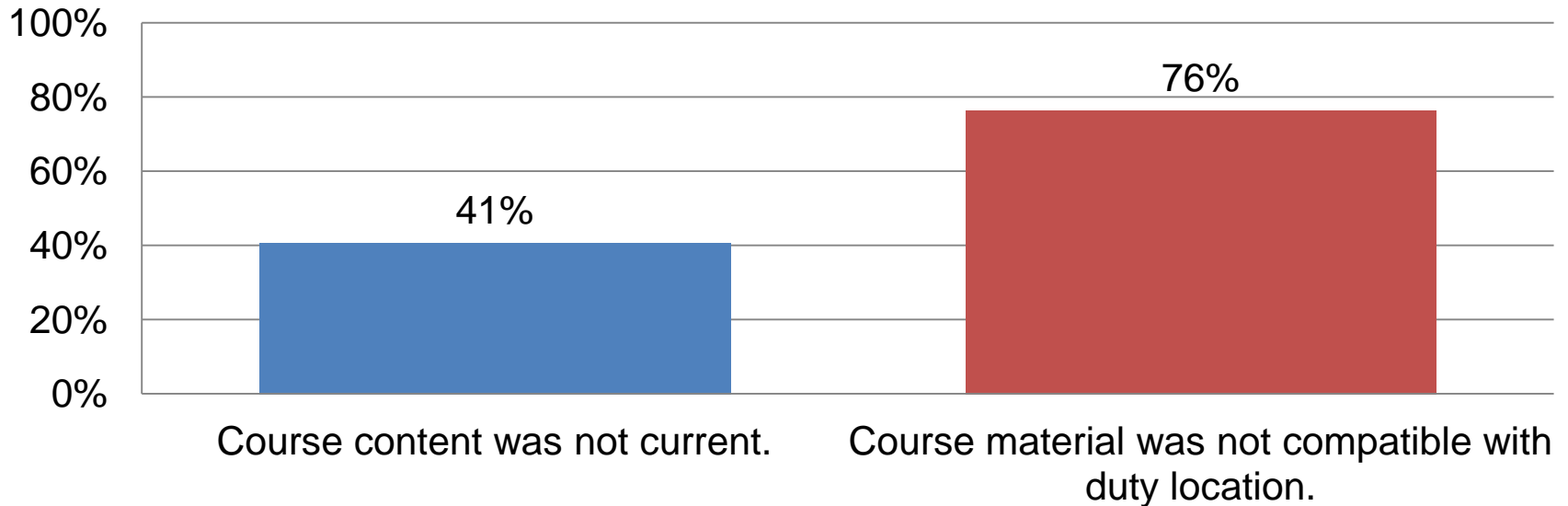
# I would recommend this course to co-workers to help increase their knowledge of the career field.

Response Rate: 100% (N=10102) Question Type: Choose one



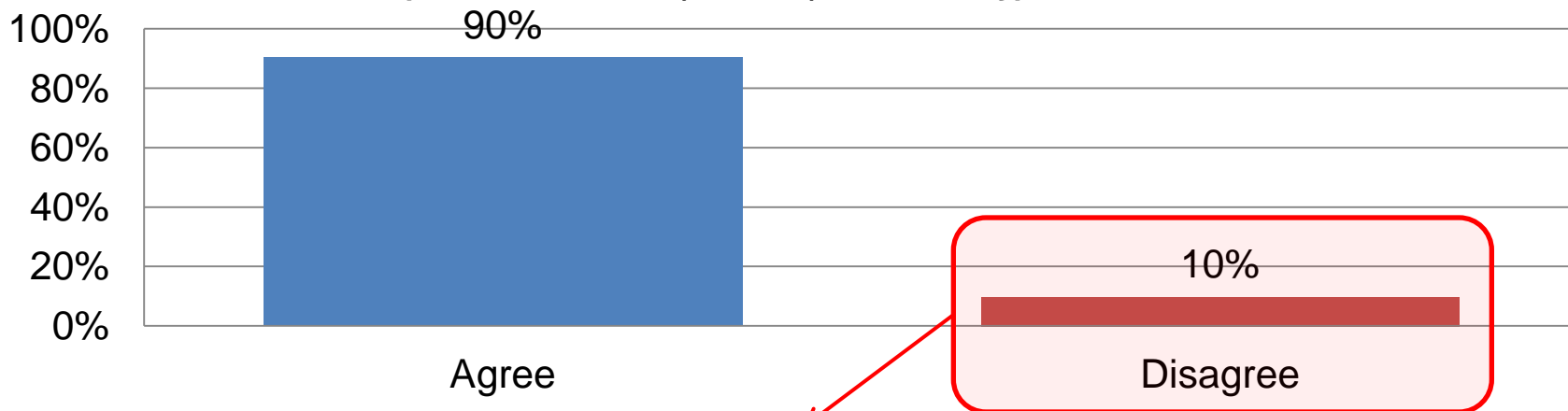
## If you disagree, choose all that would apply.

Response Rate: 14% (N=1459) Question Type: Choose many



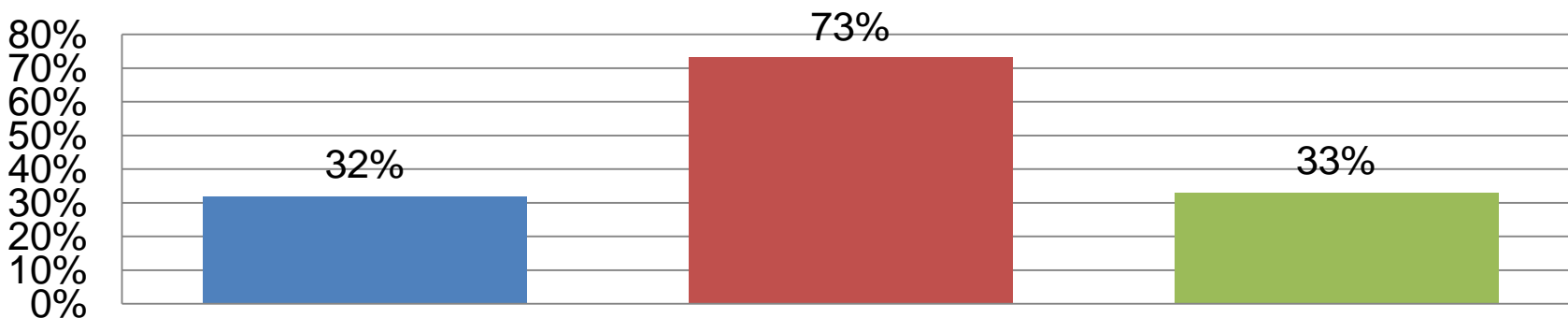
# The course materials adequately prepared me for the course examination.

Response Rate: 100% (N=10102) Question Type: Choose one



## If you disagree, choose all that would apply.

Response Rate: 10% (N=978) Question Type: Choose many



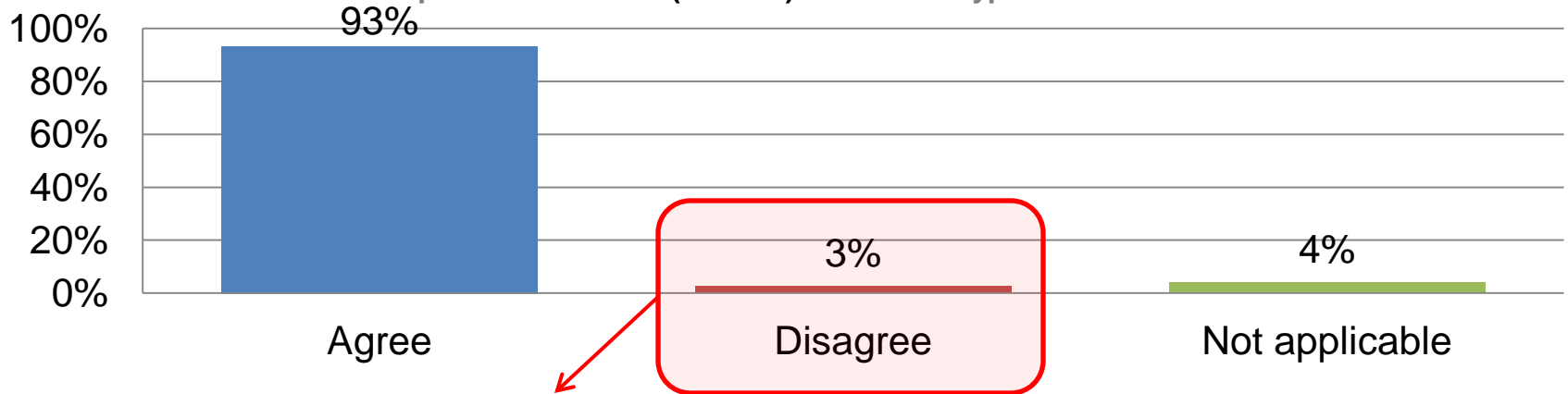
Course exam items were not covered in the course material.

Wording of course exam items made it difficult to see a clear connection to the course material.

Course exam items required a higher level of understanding than what was presented in the course material.

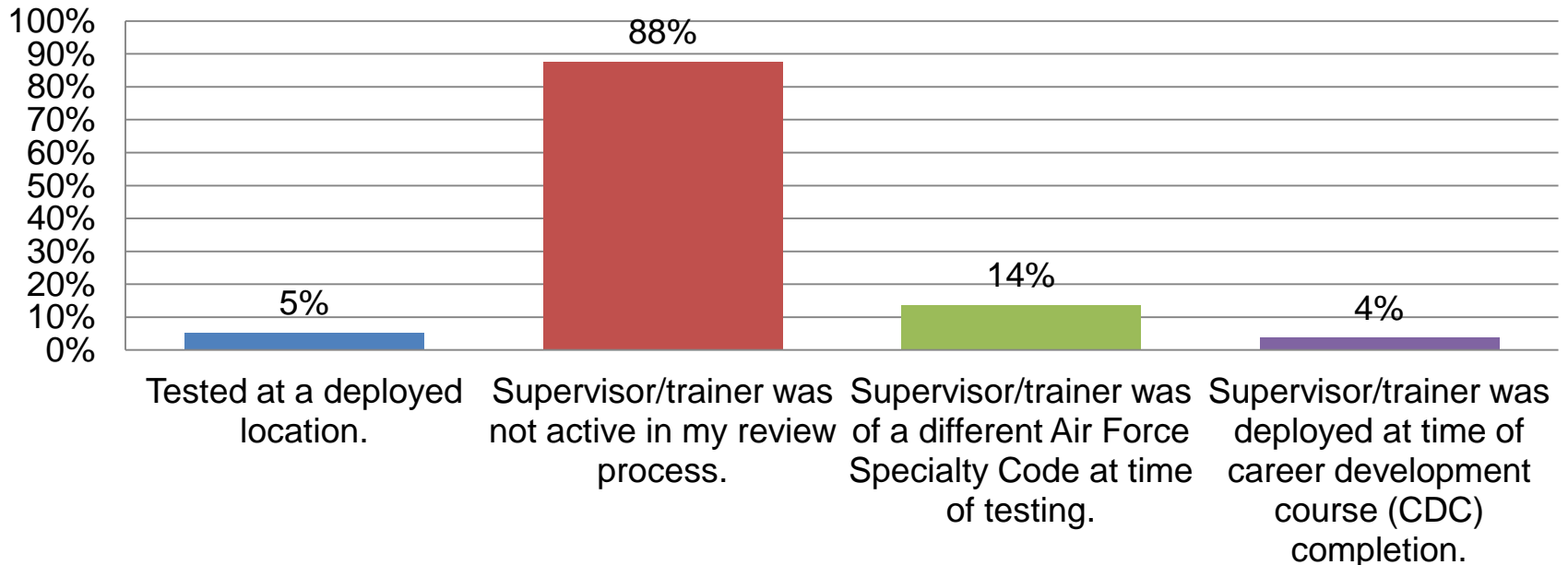
# My supervisor/trainer in my organization reviewed my progress and determined my readiness for the course examination.

Response Rate: 91% (N=9220) Question Type: Choose one



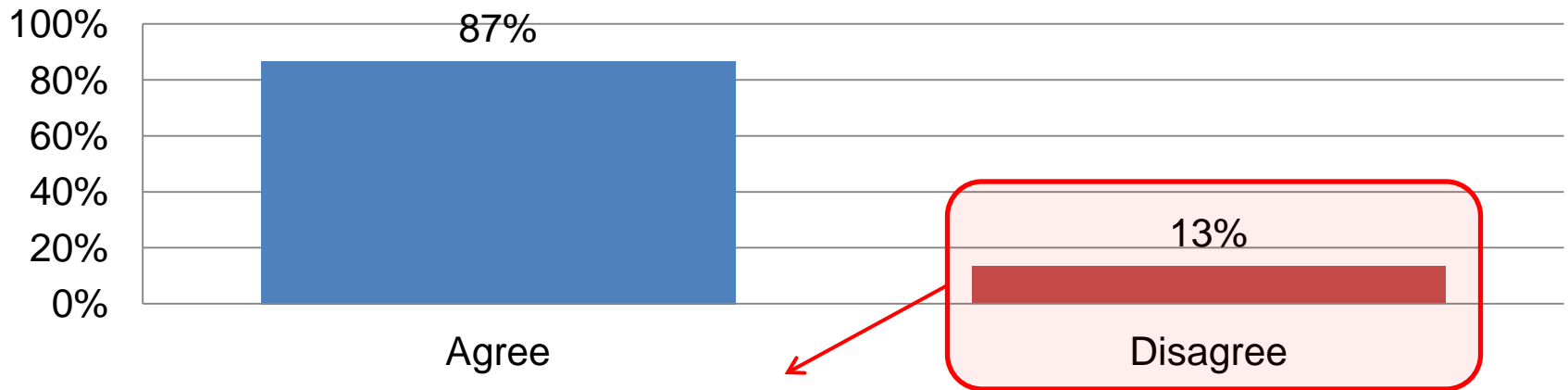
## If you disagree, choose all that would apply.

Response Rate: 2% (N=250) Question Type: Choose many



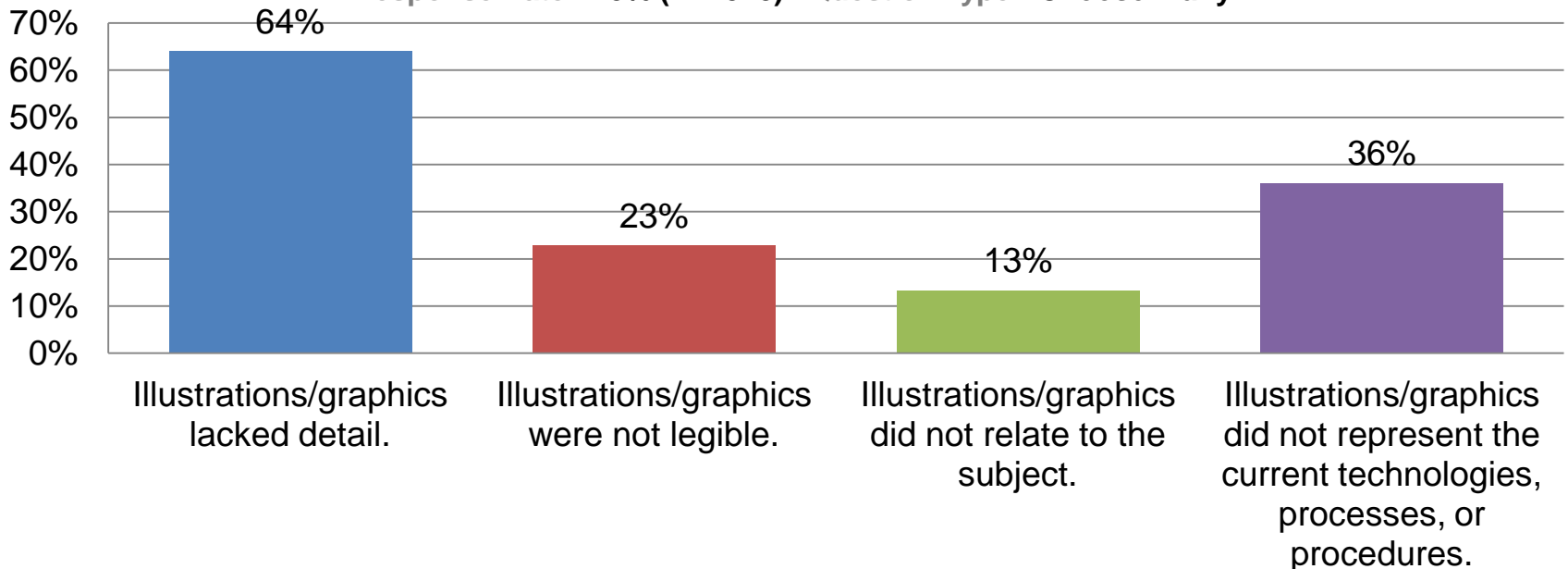
# Overall, illustrations/graphics in this course enhanced my learning experience.

Response Rate: 100% (N=10102) Question Type: Choose one



## If you disagree, choose all that would apply.

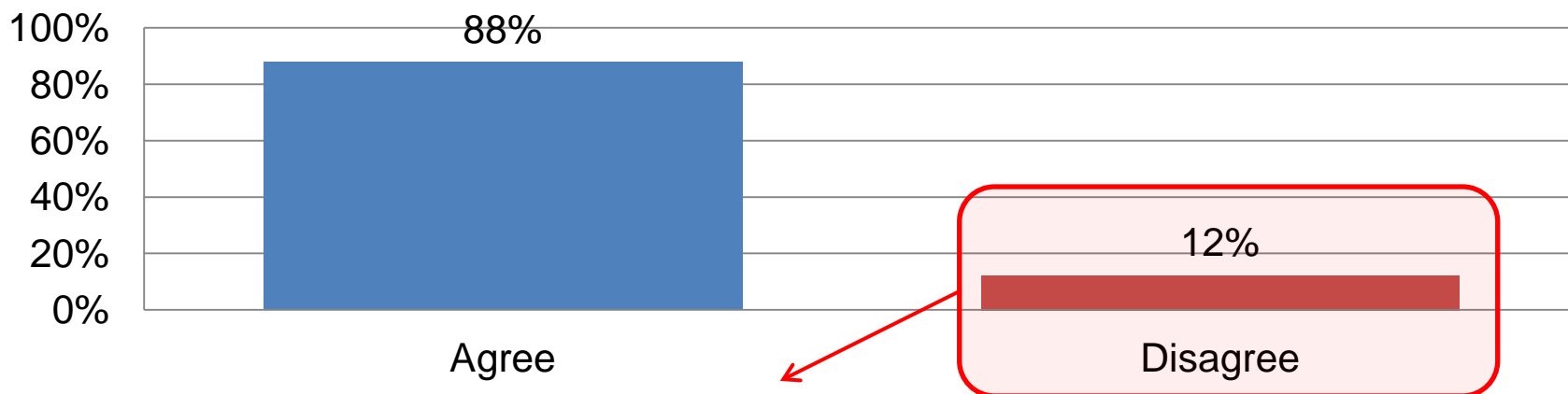
Response Rate: 13% (N=1348) Question Type: Choose many





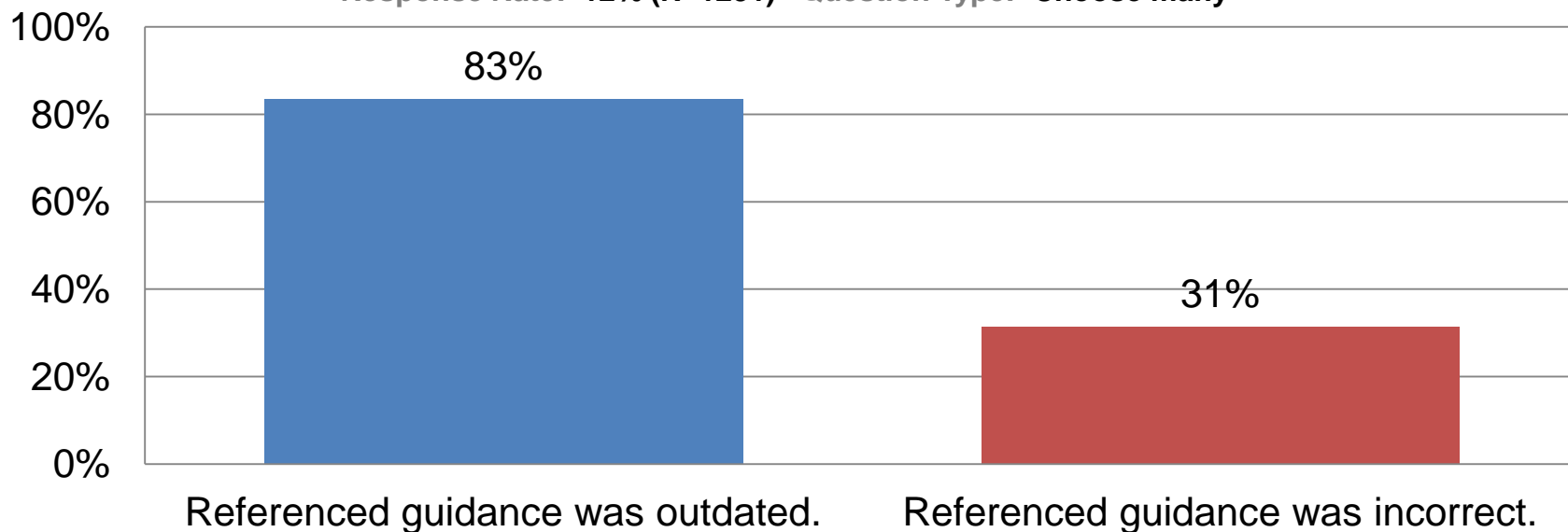
# Overall, the course content was technically accurate per up-to-date guidance (directives, technical orders, etc.).

Response Rate: 100% (N=10102) Question Type: Choose one



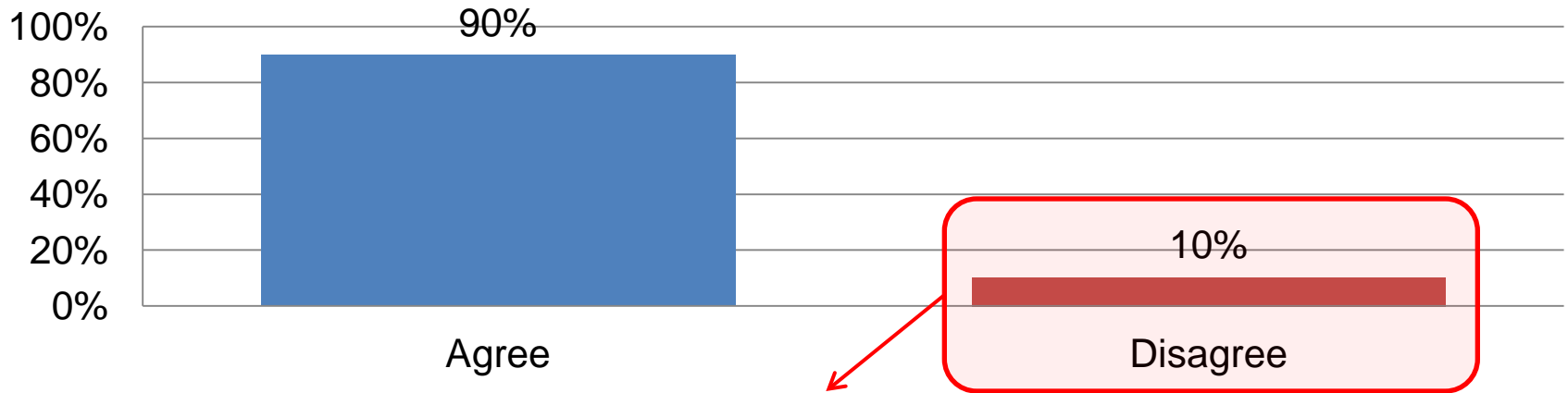
## If you disagree, choose all that would apply.

Response Rate: 12% (N=1231) Question Type: Choose many



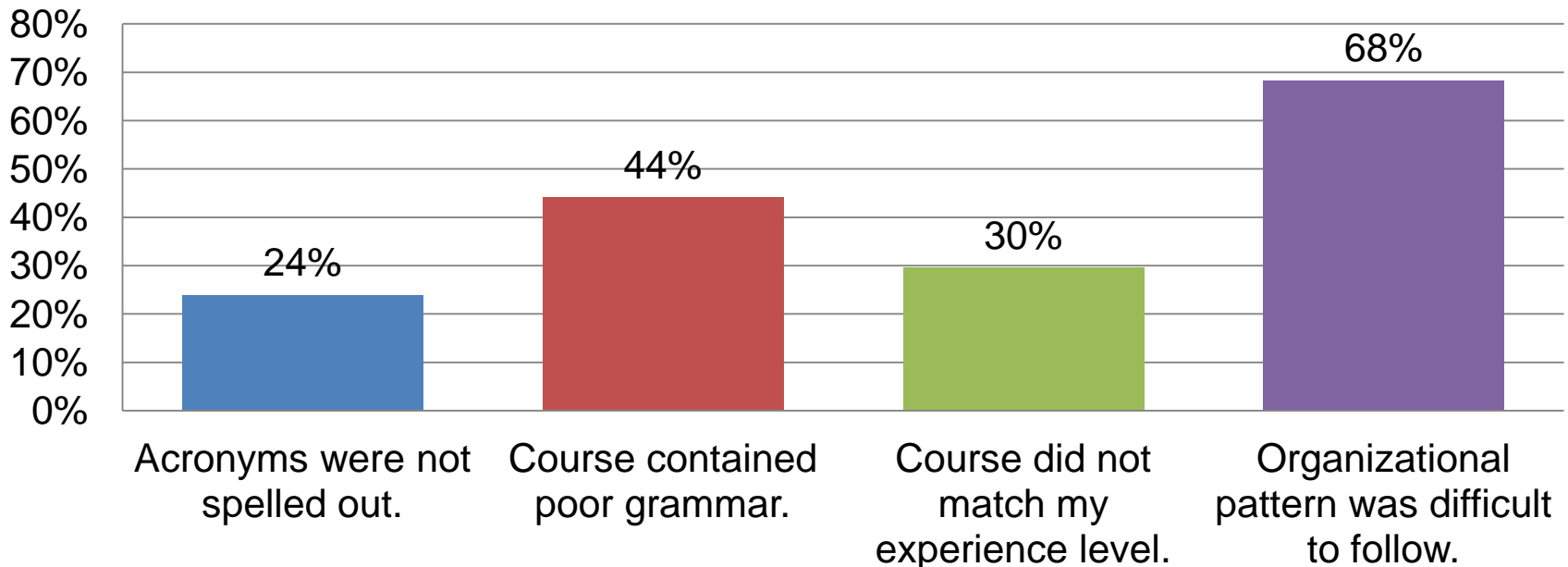
# Overall, the readability of this course was appropriate.

Response Rate: 100% (N=10102) Question Type: Choose one



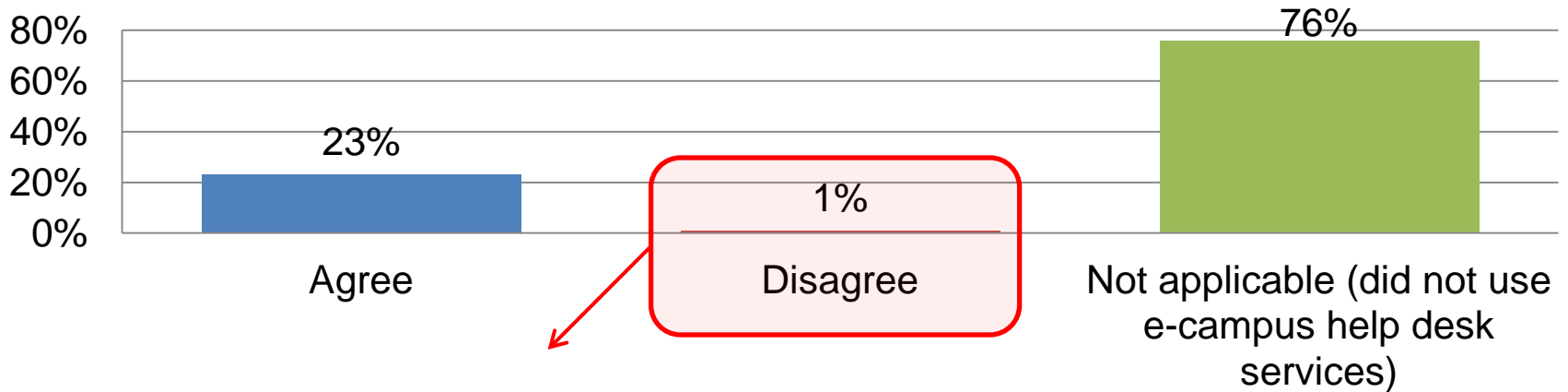
## If you disagree, choose all that would apply.

Response Rate: 10% (N=1032) Question Type: Choose many



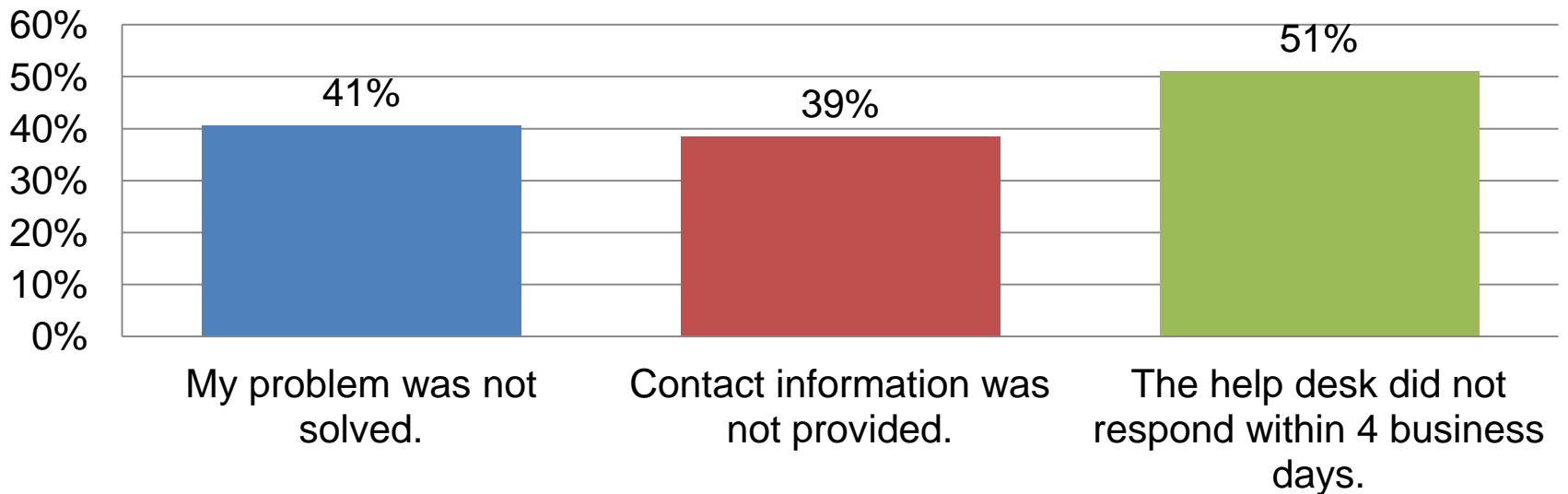
# Overall, the Air University e-campus support help desk services were satisfactory.

Response Rate: 100% (N=10102) Question Type: Choose one



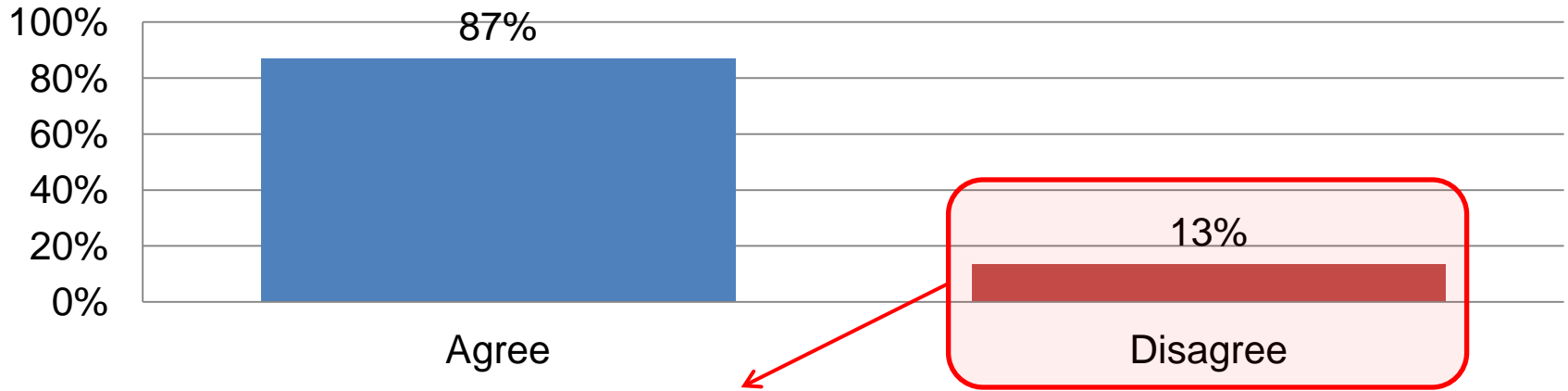
## If you disagree, choose all that would apply.

Response Rate: 1% (N=96) Question Type: Choose many



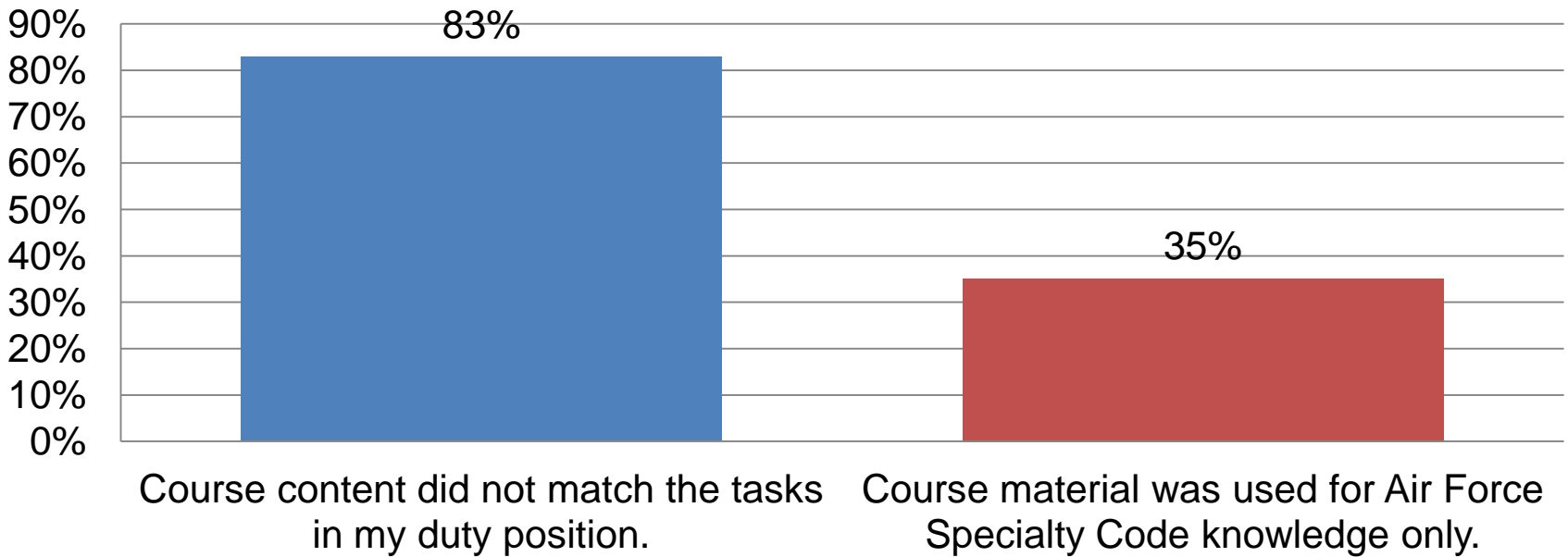
# The course improved my career field knowledge.

Response Rate: 98% (N=9894) Question Type: Choose one



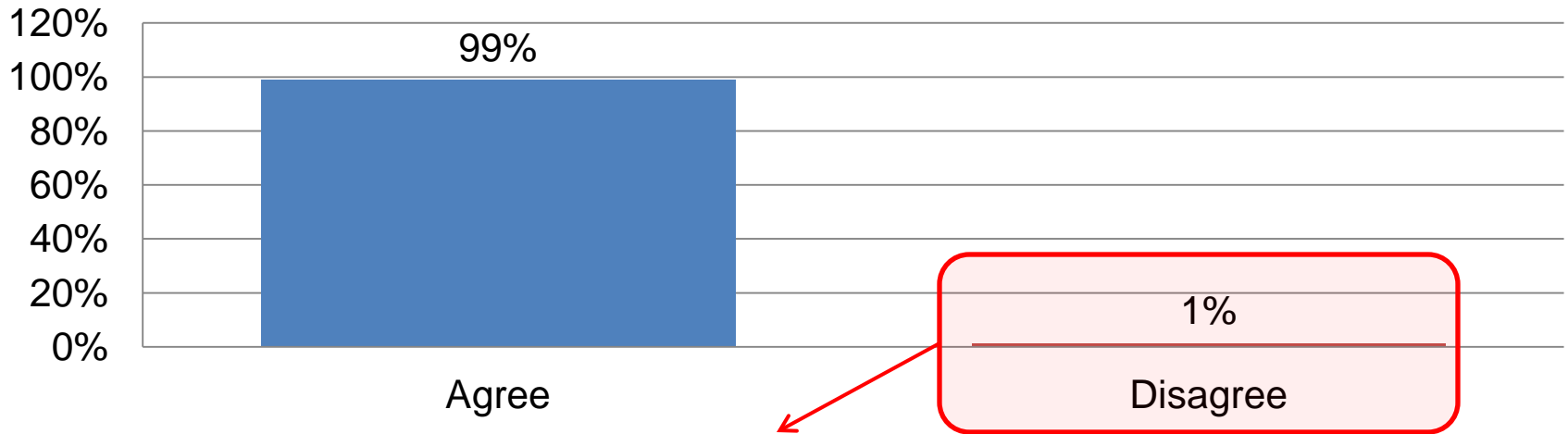
## If you disagree, choose all that would apply.

Response Rate: 13% (N=1312) Question Type: Choose many



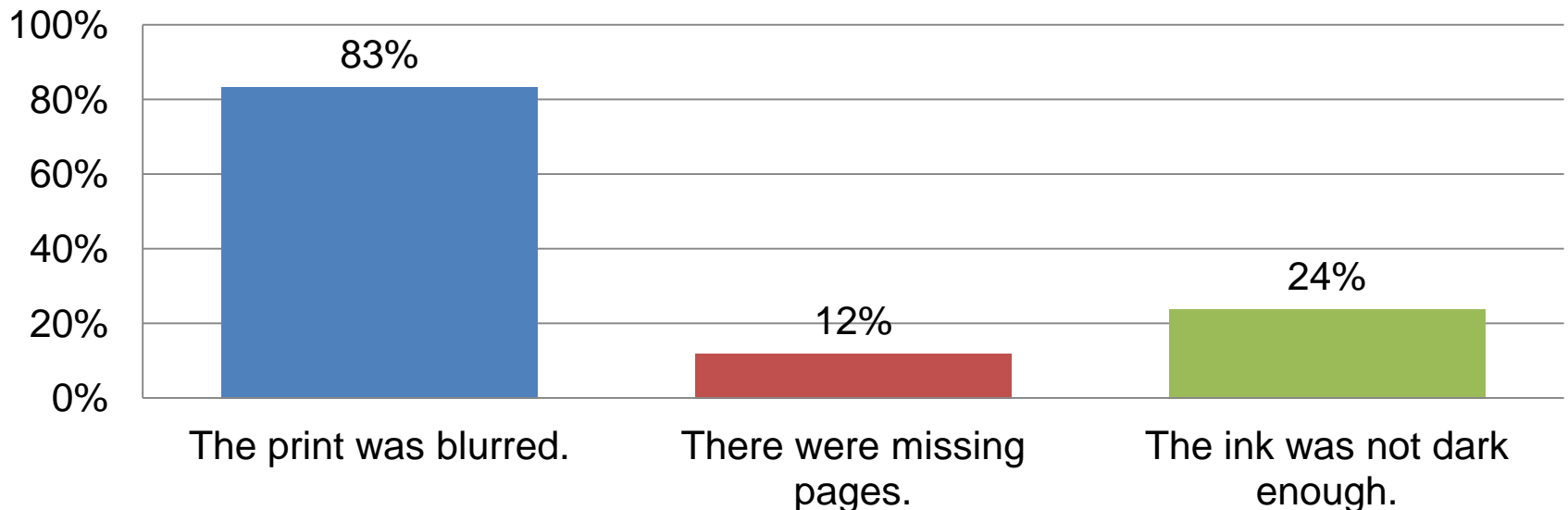
# The PRINT quality of the course was satisfactory.

Response Rate: 33% (N=3362) Question Type: Choose one



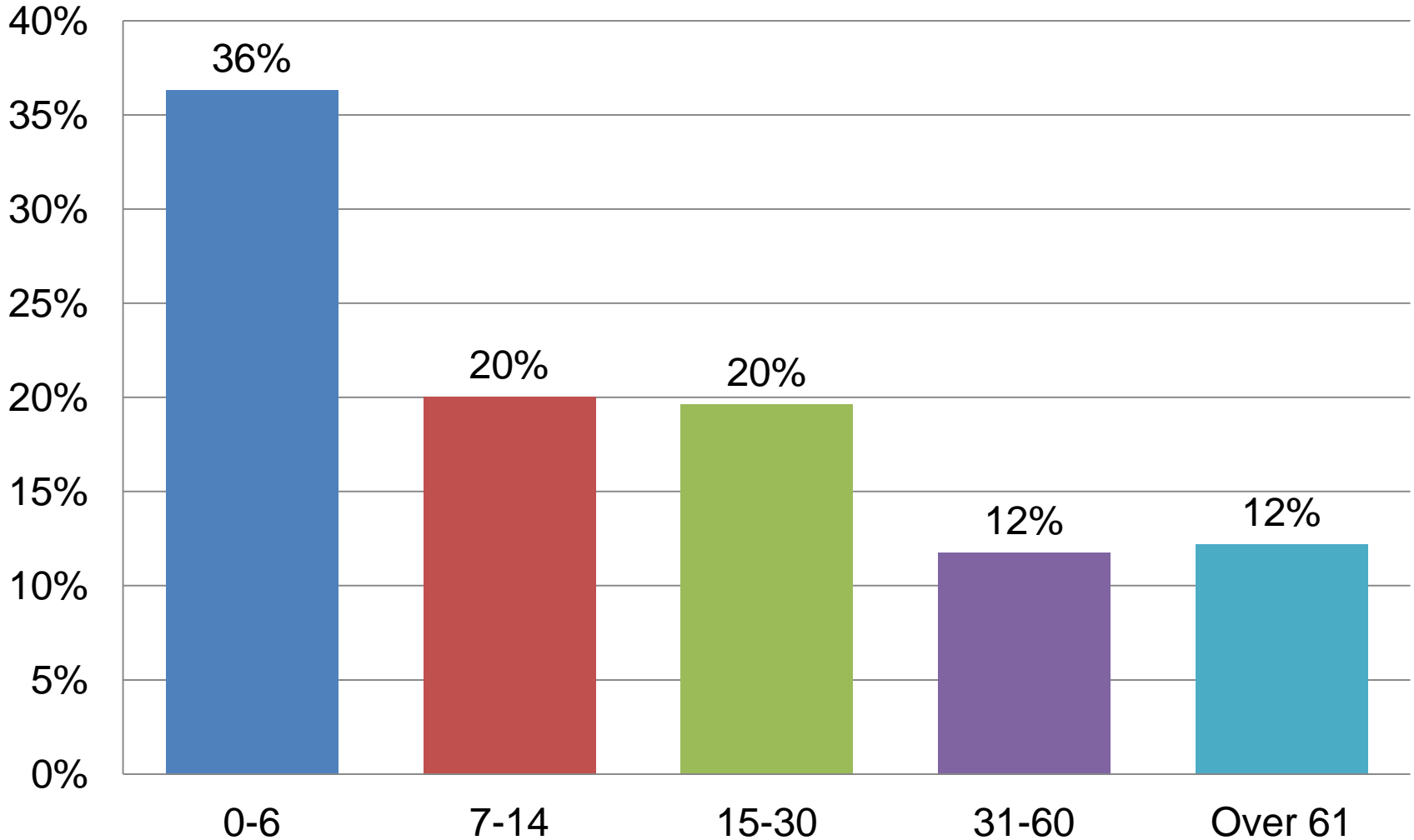
## If you disagree, choose all that would apply.

Response Rate: 0% (N=42) Question Type: Choose many



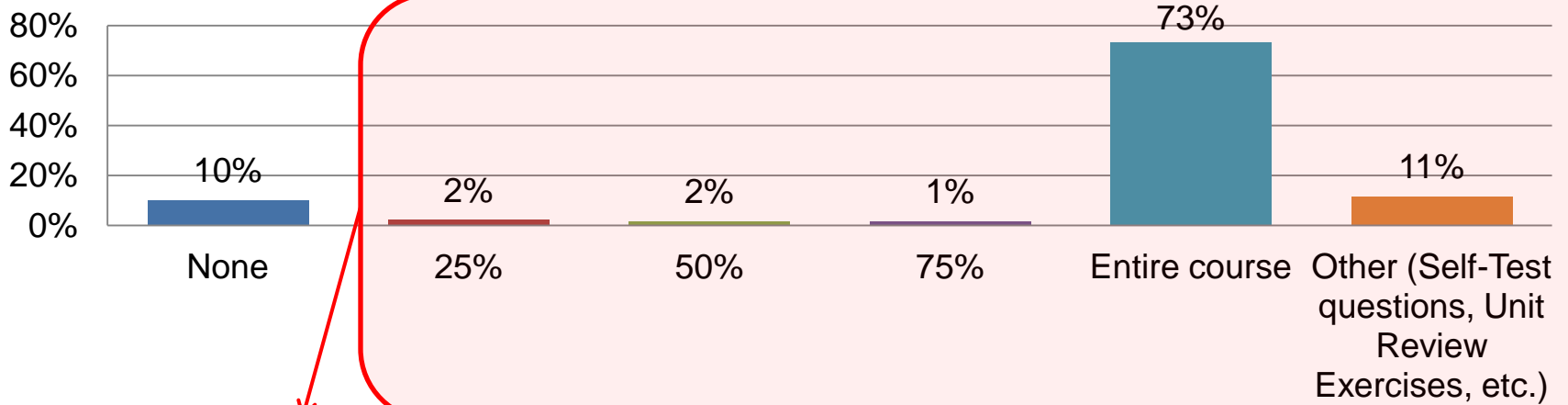
# Approximately how many days did it take for you to receive your course materials?

Response Rate: 35% (N=3528) Question Type: Choose one



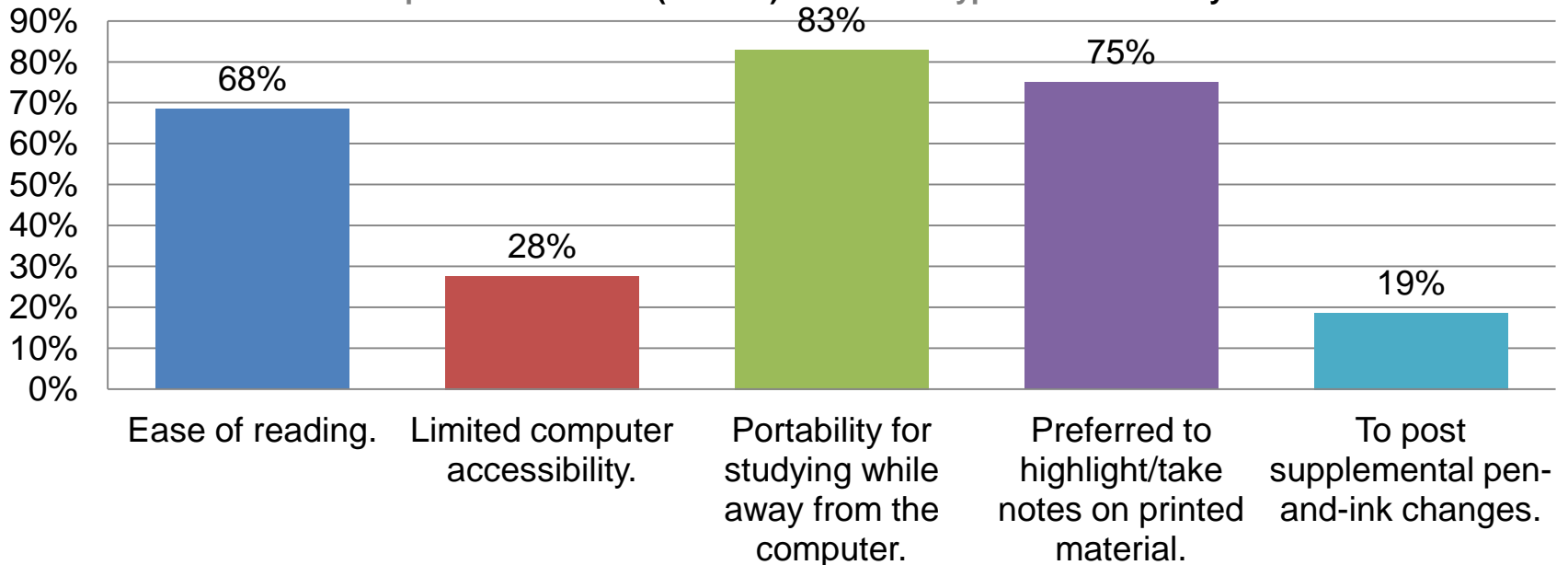
# Approximately what percentage of the course did you print?

Response Rate: 67% (N=6740) Question Type: Choose one



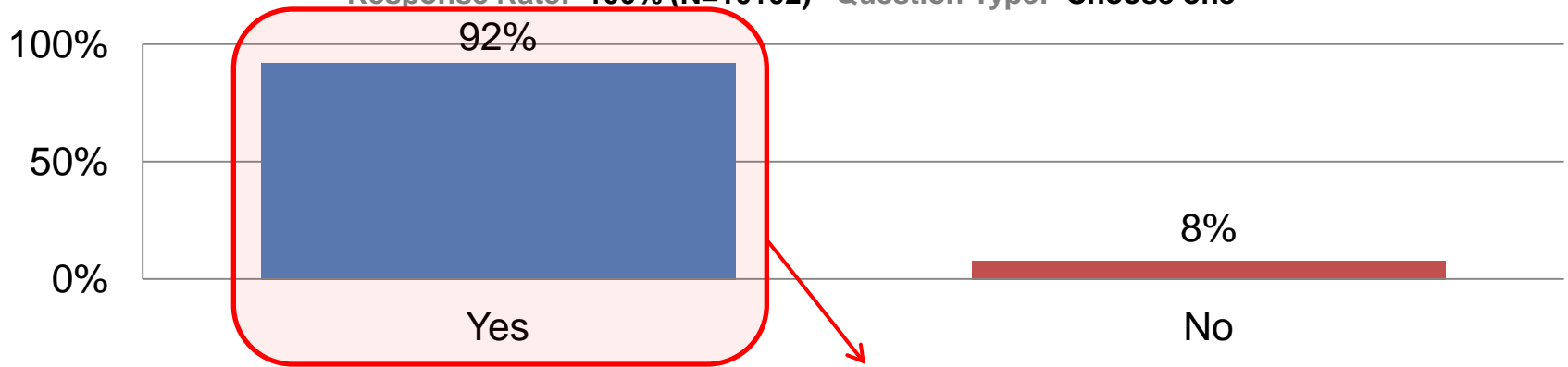
# What was your reason(s) for printing the material?

Response Rate: 60% (N=6061) Question Type: Choose many



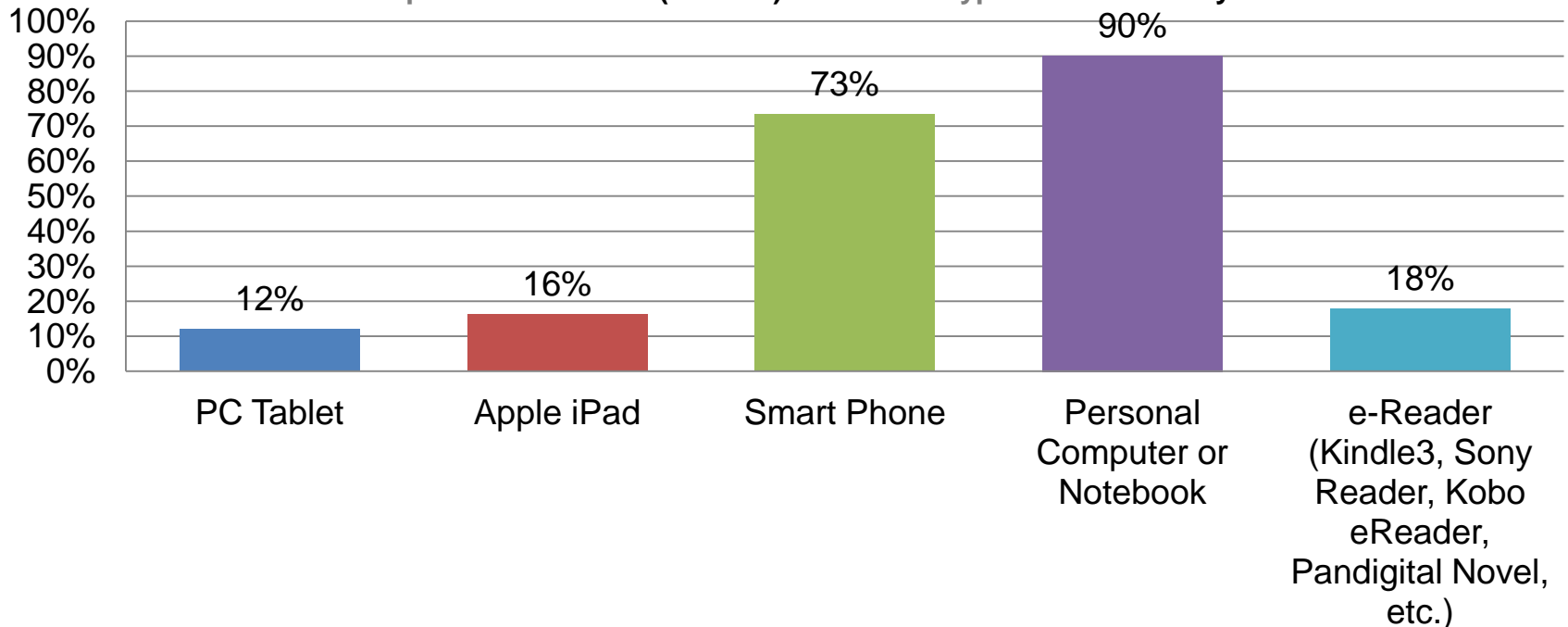
# Do you own a personal electronic device?

Response Rate: 100% (N=10102) Question Type: Choose one



## If yes, choose all that would apply.

Response Rate: 92% (N=9280) Question Type: Choose many

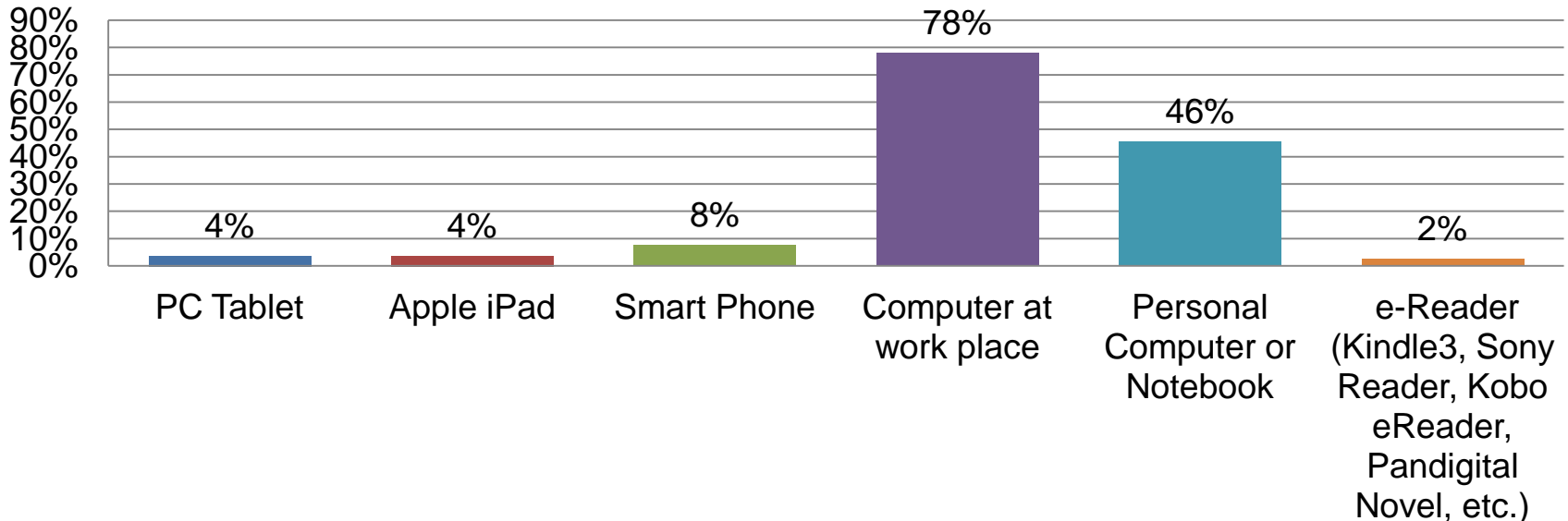




# Which type of computer or personal electronic devices did you use to complete your course?

Response Rate: 67% (N=6740) Question Type: Choose many

PC Tablet	247	4%
Apple iPad	252	4%
Smart Phone	514	8%
Computer at work place	5251	78%
Personal Computer or Notebook	3068	46%
e-Reader (Kindle3, Sony Reader, Kobo eReader, Pandigital Novel, etc.)	167	2%
<b>Total Responses</b>	<b>9499</b>	



# What difficulty, if any, did you experience accessing your course (Internet)?

Response Rate: 65% (N=6572) Question Type: Choose many

Did not understand procedures.	322	5%
Trouble connecting to the website.	742	11%
Limited access to computer at work.	1118	17%
Do not own computer for personal use.	161	2%
Problems with the Advanced Distributed Learning System (ADLS).	851	13%
Did not experience any difficulty.	4518	69%
<b>Total Responses</b>	<b>7712</b>	

